



## **Game Change Request Policy**

In recent sessions, league schedules have been altered nearly on a daily basis due to requests that come in after a schedule is released. We at The Courts realize that unforeseeable circumstance do arise that will force a team to be unable to attend a game. We have also found that teams request game changes due to reasons that are not viable; such as parties, their best player being unable to attend, or a conflict where one player plays on a team that is playing on two different teams at the same time.

With the growing number of requests and cancellations, limited court availability and time constraints, The Courts will be implementing a new game scheduling and game change policy effective at the beginning of its Early Fall Session on August 31<sup>st</sup>, 2009 in an attempt to limit the number of game changes after the initial schedule has been released.

- **A team is allowed only one (1) game change request per session.** This request must be made two weeks before the final day of league play.
- **The game change request must be made online no less than 48 business day hours prior to the game to be considered.** The request shall be made on our website at [www.thecourtsezone.com](http://www.thecourtsezone.com) at the link "Game Change Request Form." You will be notified by e-mail as to if your request has been granted and when the game may be rescheduled.
- **If a conflict occurs less than 24 hours prior to the game, it is the responsibility of the team representative to contact a Courts representative.** If there is a reasonable way to reschedule the game it will be considered. If not, the game will be considered a forfeit.

The rescheduling procedure is as follows:

- The Courts will use the best rescheduling method possible for individual circumstances. The game may be moved to an entirely different day or teams may be altered within the schedule to accommodate the change.
- The opposing teams must have availability to make the change. The teams will be contacted and asked if the change is possible.
- All available options will be attempted to make the changes. If the other teams are unable to make the change and there is not a feasible alternative, the game will be cancelled, the opposing team will be credited with a win and scheduled a make-up game with another opponent.
- If the game is rescheduled with the other teams consent and the new make-up game is at a time where the team requesting the game change is unable to play, no other attempt will be made to reschedule and the opposing team is credited with a win and scheduled a make-up game with another opponent.